

Your sewerage system – the facts

Alano Utilities is your local service provider for the sewerage system in your area. We are committed to the health of the local environment and the well-being of the community.

In order to continue to provide a low cost and environmentally-sound sewerage system for your local community, it is vital that you take notice of the following guidelines.

What you put down the drain affects the efficiency of your service and may have an impact on your local environment.

It is important that the types of substances disposed of into the sewerage system are not harmful to the environment or to the network.

Grease, fats, solids and any other suspended matter can cause a sewer blockage.

An excess of prohibited materials in your sewerage system can accumulate within the treatment plant causing odours, reduced plant efficiency, increased maintenance, higher costs of operation and detrimental discharges to the environment.

Thank you for helping us look after our local environment and keeping our sewerage service healthy.

This information has been prepared in line with the Agriculture and Resource Management Council of Australia and New Zealand, Australian and New Zealand Conservation Council. November 1994: *Guidelines for Sewerage Systems: Acceptance of Trade Waste (Industrial Waste)*, Commonwealth Government of Australia.



To ensure proper operation of the sewerage network and to ensure that the final treated water can be reused for irrigation, the following substances cannot be discharged into drains.

Prohibited harmful waste includes:

- NO oils, grease or fats, in solid or liquid form
- NO flammable or toxic material
- NO solids
- NO plastics
- NO nappy liners
- NO sanitary napkins
- NO clothing or rags
- NO food scraps
- NO mop bucket refuse
- NO kitty-litter or coffee grinds